



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

September 30, 2021

Mr. David Robertson  
Group Manager, Product Development Group 1  
Mazda North American Operations  
1025 Connecticut Ave, NW  
Washington, DC 20036

NEF-107JK  
21V-750

**Subject:** Seat May Slide Forward in a Crash/FMVSS 210

Dear Mr. Robertson:

This letter serves to acknowledge Mazda North American Operations's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

MAZDA/CX-9/2020-2021

**Mfr's Report Date:** September 27, 2021

**NHTSA Campaign Number:** 21V-750

**Components:**

SEAT BELTS:REAR/OTHER  
SEATS:MID/REAR ASSEMBLY

**Potential Number of Units Affected:** 8,648

**Problem Description:**

Mazda North American Operations (Mazda) is recalling certain 2020-2021 CX-9 vehicles equipped with 60/40 split bench second-row seats. The left-side second-row seat may unexpectedly slide forward during a crash. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard number 210, "Seat Belt Assembly Anchorages."

**Consequence:**

A seat that slides forward during a crash can transfer excessive force onto a belted occupant, increasing their risk of injury.

**Remedy:**

Dealers will replace the internal parts of the affected second-row seats, free of charge. Owner notification letters are expected to be mailed November 26, 2021. Owners may contact Mazda customer service at 1-800-222-5500, Option 4. Mazda's number for this recall is 5221I.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.nhtsa.gov](http://www.nhtsa.gov).

Please be reminded of the following requirements:



You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Mazda North American Operations's contact for this recall will be Jennifer Kruger who may be reached by email at [jennifer.kruger@dot.gov](mailto:jennifer.kruger@dot.gov). We look forward to working with you.

Sincerely,



Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement