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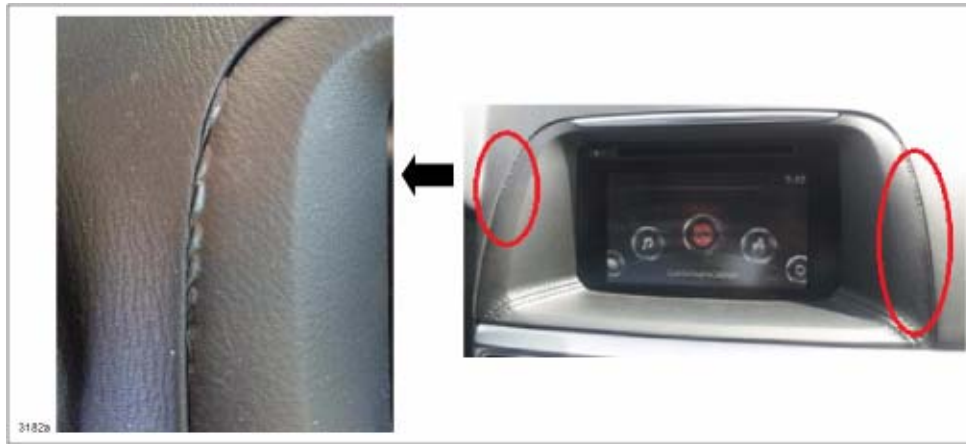
Subject: AUDIO PANEL EDGES ARE WRINKLED / PEELING	Bulletin No: 09-026/16
	Last Issued: 04/25/2016

APPLICABLE MODEL(S)/VINS

2016 CX-5 vehicles with VINs lower than JM3KE*****779769 (produced before February 15, 2016)

DESCRIPTION

Some customers may notice that the audio panel (or center panel) is wrinkled or peeling at the edges, causing a poor appearance concern.



Protective tape has been added to the audio panel to eliminate this concern.

Customers having this concern should have their vehicle repaired using the following repair procedure.

REPAIR PROCEDURE

1. Verify the customer concern.
2. Replace the audio panel with a modified part according to the instructions on MS3 online or the Workshop Manual (section 09-17 CENTER PANEL REMOVAL/INSTALLATION).
3. Verify the repair.

CONSUMER NOTICE: The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools/equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "do-it-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership. Mazda North American Operations reserves the right to alter the specifications and contents of this bulletin without obligation or advance notice. All rights reserved. No part of this bulletin may be reproduced in any form or by any means, electronic or mechanical---including photocopying and recording and the use of any kind of information storage and retrieval system ---without permission in writing.

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PART(S) INFORMATION

Part Number	Description	Qty.	Notes
KA0G-55-230C-02	Panel, Audio	1	---

WARRANTY INFORMATION

NOTE:

- This warranty information applies only to verified customer complaints on vehicles eligible for warranty repair.
- This repair will be covered under Mazda's New Vehicle Limited Warranty term.
- Additional diagnostic time cannot be claimed for this repair.

Warranty Type	A
Symptom Code	87
Damage Code	9B
Part Number Main Cause	KA0G-55-230C-02
Quantity	1
Operation Number / Labor Hours:	XXM16XRX / 0.3 Hrs.